

Mitel 5320 IP Phone



The Mitel 5320 IP Phone is an economical, entry level, self-labeling enterprise phone that is specifically designed for communications-intensive companies that require a converged IP infrastructure to deliver productivity and customer-enhancing applications and services to the user desktop. This includes unified communications, speech recognition, PC integration, contact center, and remote voice and data applications. The 5320 IP Phone demonstrates Mitel's commitment to ease of use and enhanced user value, while delivering innovative features and applications. It is ideal for enterprise executives, managers, and employees, and can be used as an ACD agent, as a supervisor phone, or as a teleworker phone. Administrators will appreciate the ability to easily manage users through remote programming, eliminating the need for any paper labels, and thereby reducing installation and ongoing operational costs.

Mitel 5320 IP Phone features:

- Large graphics display (160 x 320)
- 8 programmable, 1-touch multi-function, self-labeling keys (for speed dialing, line appearances, feature access)
- HTML Desktop Toolkit included for applications development
- Mitel Wireless LAN Stand and Gigabit Ethernet Stand support
- 12 fixed function keys: Menu, Hold, Message, Speaker, Mute, Transfer / Conference, Redial, Cancel, Volume / Ringing / Contrast up and Down, Previous Page, Next Page
- 3 context-sensitive softkeys for intuitive feature access
- Supports Mitel Unified Communicator Express®(UC) Express and Mitel Unified Communicator® (UC) Advanced applications
- Supports Mitel 5300 Intelligent Directory
- Desktop user tool: Browser-based desktop configuration and programming tool for easy access to telephone system features as well as key labeling
- Dual Mode: Supports Mitel IP (MiNET) and SIP protocols
- Handsfree speakerphone operation (full duplex)
- Dual port IP phone (10 / 100 Mb integrated Ethernet switch)
- Multiple languages support: English, French, German, Italian, Portuguese, Spanish, Dutch, and simplified Chinese
- Icon buttons for global markets
- Secure voice communication enabled by encryption
- Menu key provides 1-touch access to embedded applications - menu includes: Call History, Call Forwarding, Conference Unit Application, Settings, Launch PC Application, Help, Call Info
- Settings: 1-touch access to PBX telephone system features, User Information, Programmable Keys, Languages selection, Call Notification, Contrast Controls, Audio Feedback, Message Configuration Key, PC Connectivity, and Help

- Hearing-aid-compatible (HAC) handset (meets American Disabilities Act [ADA] requirements), and HAC compliance for magnetic coupling to approved HAC hearing aids
- Supports Mitel Teleworker Solution, Automatic Call Distribution (ACD) agent and supervisor, hot desking, resiliency, Mitel Mobile Extension, and Mitel Dynamic Extension
- Designed for power conservation: reduces power consumption for overall energy savings
- Multiple powering options: Accepts standards-based (IEEE 802.3af power compliant) power over the LAN via spare pair to signal pair, or supports 48 VDC Ethernet / AC power wall adapter
- Compression support: G.711, G.729a
- Supports IEEE 802.1p/q for Voice Quality of Service
- Supported on both Mitel Communications Director (MCD) Release 4.0 SP1 and Mitel 5000 Communications Processor (CP) Release 3.2

General Availability is October 2009.