

Mitel 5312 IP Phone



The dual-mode Mitel 5312 IP Phone is a full duplex handsfree speakerphone with multi-line, backlit display and programmable feature keys. It provides intuitive user access to more sophisticated call handling and converged applications supported by the Mitel IP communications platforms. It is easily personalized with programmable keys or a web browser-based desktop configuration tool.

The 5312 IP Phone provides IP functionality with the ease and familiarity of a traditional business phone. User-friendly, it features easy-to-use programming tools for feature-set customization and a 40-character white, backlit graphics display. It is an ideal choice for users that need access to sophisticated system features – such as teleworkers, ACD agents, technical support staff, office workers, sales and customer service departments.

When used with Mitel Unified Communicator® (UC) Express or Mitel Unified Communicator (UC) Advanced release 2.0 applications, the 5312 IP Phone becomes a powerful communications tool that helps customers streamline communications between people and organizations. This leads to improved productivity, enhanced customer service, reduced costs and ultimately improved business process integration.

Features of the 5312 IP Phone include:

- New! Handsfree speakerphone operation (full duplex)
- New! Support for UC Express and UC Advanced release 2.0 applications
- New! Chinese characters support (market expansion)
- New! Backwards compatible with previous system platform releases
- Support for SIP and MiNet protocols (dual mode)
- Twelve programmable multi-function keys with dual-color LED indicators (for speed dialing, line appearances, feature access)
- Eight function keys: hold, menu, message, speaker, mute, transfer/conference, redial, cancel
- Two-line by 20-character white, backlit, graphics display with contrast control and auto-dimming
- Desktop user tool programming for easy access to telephone system features
- Mitel Teleworker Solution application support
- Mitel Wireless LAN Stand and Gigabit Ethernet Stand support
- Dual port (10 / 100 MB switched Ethernet)
- Phonebook support on the 3300 ICP
- Page send/receive
- On hook dial
- Off-hook voice announce and handsfree answerback

- Dedicated headset jack
- Do not disturb
- Speed calling
- Call forward
- Call hold (place/retrieve)
- Call transfer
- Conference call setup
- Voicemail access – large message waiting lamp
- Last number redial
- Browser-based desktop configuration tool
- Automatic call distribution (ACD) agent support
- Customizable center panel
- Hearing aid compatible handset
- Two-position, 35-degree tilting stand for better viewing angle
- Wall-mountable
- Multiple powering options (802.3af-compliant)
- Designed for power conservation: reduces power consumption for overall energy savings

Please note that not all features are supported across all IP platforms. Refer to the Mitel 3300 IP Communications Platform (ICP), Mitel SX-200 IP Communications Platform (ICP), Mitel 5000 Communications Platform (CP) and Teleworker Solution collateral for more detailed information.