

M3905 CALL CENTER TELEPHONE

FEATURES & BENEFITS

Directory Services

The Personal Directory stores up to 100 entries and lets you copy names and numbers into the directory from Call Party Name Display (CPND) information, Call Log, or Redial List. An optional PC Utility cartridge lets you create a directory on your PC and then download it to your phone. The M3900 series also provides the platform for access to LDAP (Lightweight Directory Access Protocol) compatible systems or corporate directory services.

Call Log

The new Call Log feature displays a list of incoming calls to your phone as well as the outgoing calls made from your phone. You can customize this feature by listing all incoming calls or just the unanswered calls. You can also instantly redial any call on the list with a simple keystroke. The M3903 lists the last 10 incoming callers and five outgoing calls made from the phone.

Display-Based Interface

The display-based user interface helps increase productivity by providing access to more features with fewer keys. The displays are bordered by programmable line/feature keys and interactive soft keys, providing quick access to features, options, and applications. The navigation cluster guides you through on-screen menus and prompts, giving an unparalleled level of customization and personalization.

Self-Labeling Keys

All display-based M3900 phones feature self-labeling keys, which puts an end to paper labels and time-consuming set designation. The display immediately shows the lines and features assigned to each key for convenient access. As new features and services are introduced or programming changes occur, key labels are automatically updated, further simplifying desktop management. Self-labeling keys also enable users to personalize their feature key labels, helping to enhance productivity even further.

Options List

The M3905 empowers you by providing unparalleled customization options for increased productivity and ease of use. You can customize the feature names displayed on the phone, choose from multiple ringing tones to help distinguish incoming calls, select from multiple languages, identify preferred name matching for incoming calls, and choose the format for the time and date.

Remote Agents

The M3905 Call Center Telephone can be used with the Remote Office 9150, Remote Office 9110, and the Remote Office 9115 to expand the Call Center to remote office and home office locations.