

## BUSINESS COMMUNICATIONS MANAGER 400

### FEATURES & BENEFITS

- **Ad-hoc conferencing support** allowing up to 40 simultaneous conference participants in multiple conferences
- **Simple software upgrades** that require no hardware changes
- **Unparalleled telephony features** with the most complete telephony feature offering for small sites, no business has to make compromises on how to process critical customer calls
- **Browser-based management** simplifies installations, and provides an intuitive, wizards-based method of managing the network from any Web-enabled workstation
- **Full suite of applications** including voice messaging, unified messaging, interactive voice response, multimedia call center and wireless, enable your business to streamline costs, be more productive, and better serve customers
- **Cost-effective scalability** using a mix of digital and IP stations
- **Simplified network infrastructure** cuts costs by connecting IP phones over the LAN wiring system, seamlessly extending features to multiple sites through IP connectivity and streamlining network management. IP trunking enables a business to optimize network bandwidth and reduce network costs.
- **IP Telephony** supports powerful new e-business applications that level the playing field with larger competitors, extend network services to remote workers, increase portability, simplify moves and changes, and eliminate toll charges on site-to-site calls
- **Universal Internet Access** for all connected users and workstations, including access to corporate intranets, support for intra-site Virtual Private Networks (VPNs), and remote connectivity for mobile or home users
- **Call Center Applications** combine the reach of the Web with personalized agent interaction and customer support
- **Wireless Solutions** break the chains that tie users to their workstations, giving Call Center agents hands-on access to samples and supporting wireless scanners for efficient inventory procedures
- **Hybrid Environment** leverages existing investments in Meridian, Norstar and Communication Server 1000 systems, offering a future-proof migration strategy.
- **Unified Messaging** allows users to manage all their voice, fax, and e-mail messages from a single application on their multimedia-equipped PC or laptop
- **Interactive Voice Response** allows businesses to offload routine transaction and customers to access pertinent information 24 hours a day, 365 days a year
- **Centralized Voice Mail and Management** The networking capabilities of IP telephony make centralized applications for messaging and management more cost effective than ever before. Enterprises receive the benefits of standard greetings, global administration, and a common interface across their network.